

ARTHRITIS AND OSTEOPOROSIS CONSULTANTS OF THE CAROLINAS NOTICE OF NONDISCRIMINATION

Arthritis and Osteoporosis Consultants of the Carolinas (“AOCC”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AOCC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

AOCC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need these services, contact Tracy Moye

If you believe that AOCC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Tracy Moye, AOCC Civil Rights Coordinator, 1918 Randolph Rd. Suite 600, Charlotte NC 28207, 704-342-0252 (ext 1102), tmoye@aocc.md. You can file a grievance in person or by mail, or email. If you need help filing a grievance, Tracy Moye, AOCC Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.